在家學習網寬支援計劃
Bandwidth Support for E-learning at Home Scheme

3 香港免費流動數據服務
3 Hong Kong Free Mobile Data Service

免費流動數據服務詳情 Details of Free Mobile Data Service

1) SIM卡無須登記或啟動，即插即用
The SIM card is ready for plug-and-play use, without any extra setting

2) 每月30GB本地 4.5G流動數據*及5500分鐘本地通話時間
30GB local 4.5G mobile data* and 5500 minutes local airtime per month

3) 免費增值服務：來電顯示、來電等候、電話會議、防止擅用電話功能、留言信箱及來電轉駁服務
Free Value-Added Services: Caller Number Display, Call Waiting

4) 服務為期共四個月
Service duration: 4 months

不適用之服務 Services Not Applicable：

· 漫遊及IDD服務
Roaming & IDD service

· 手機短訊 (SMS) 及多媒體訊息 (MMS) 服務
Short Message Service (SMS) & Multimedia Message Service (MMS)

· 其他需額外收費之增值服務
Any other chargeable value-added services

客戶服務熱線
Customer Service Hotline: **1033**

3iChat: **http://3ichat.three.com.hk**

3 香港網址
3 Hong Kong Website：**www.three.com.hk**

*首30GB最高下載速度為4.5G全速。其後流動數據傳輸速度(上載及下載)將會被限制至不低於128kbps。此為流動裝置/網絡之下載最高速度，並不與個別客戶所體驗的速度相同。客戶所體驗的速度會顯著比該規格減少，並受網絡設定、網絡規格、使用者的設備、傳送技術、個別網絡及軟件之使用、覆蓋範圍、使用量及其他外在因素所影響。須配合相關型號的流動裝置使用。
*4.5G full speed for the first 30GB. Thereafter data access speed (upload and download) will be restricted to not less than 128kbps. Maximum download speed according to the specification of the relevant mobile device purchased by a customer and will not correspond to the speed experienced by an individual customer. The speed experienced by the customer will be less than the specification of the relevant mobile device and will be affected by the network setting, network specification, user's device, transmission technology, individual network and software used, network configuration and coverage, usage level and extraneous factors.

服務使用指南 USER GUIDE:

1) 留言信箱操作指南 VOICEMAIL:

留言信箱讓你處理你的留言。
你可透過你的手機或任何其他電話致電進入留言信箱聽取留言。
VoiceMail service allows you to manage your voicemails.
You can get into your mailbox by calling from your mobile phone or any other phone and listen to the messages.

接駁留言信箱
手機：按 ***32**
以音頻固網電話或任何流動電話撥 **6332 3232**。

聽取留言信箱方法
以手機按 ***32** 或使用音頻電話按 **6332 3232**，然後輸入你的3手機號碼及留言信箱密碼 (預設密碼為電話號碼最後4位數字)，然後根據系統指示操作即可進入留言信箱。

儲存容量
可儲存20個留言，每個留言達1分鐘。但如果你的信箱已滿，來電者將不能錄下留言。
訊息儲存時間：未收聽及已儲存之留言訊息均將由系統接收當刻起計72小時後自動刪除。

Connect to Voice Mail
Press ***32** on your handset; OR
Dialing **6332 3232** via tone-dial fixed line or any handset.

Listen to The Voice Messages
You can access your mailbox from mobile phone by dialing ***32** or calling **6332 3232** and entering your 3 mobile number and your Voice Mail PIN (the preset PIN is the last 4 digits of your mobile number).

Capacity
You can store up to 20 voice messages with 1 minute each. Once your mailbox is full, callers will not be able to leave you voicemails.
Message not listened or saved will be deleted automatically 72 hours after the message arrived.

3) VPN設置指南 VPN SETTING GUIDE:

一般情況下於插入電話卡後會自動設定好，無需手動設定。
VPN should be set automatically once you insert your mobile SIM and manual setting is not necessary in normal cases.

iPhone 手機設定步驟
1. 於主版面, 選擇【設定】
2. 選擇【流動網絡】
3. 選取【流動數據網絡】
4. APN輸入 '**mobile.three.com.hk**'

Steps of setting up iPhone:
1. Go to [**Setting**] in the home screen
2. Select [**Cellular**]
3. Select [**Cellular Data Network**]
4. Key in '**mobile.three.com.hk**' in the **APN**

Android手機設定步驟
1. 選擇【設定】
2. 選擇【流動網絡】
3. 選擇【接入點名稱】
4. 選擇【3LTE】

Steps for setting up Android devices:
1. Go to [**Setting**]
2. Select [**Mobile Networks**]
3. Select [**Access Point Names**]
4. Select [**3**]

2) 來電轉駁功能操作指南 CALL FORWARD BUNDLE:

所有來電轉駁
啟動所有來電轉駁後，所有來電轉駁至指定電話號碼
啟動：請撥出 ****21*** + 電話號碼 + #
取消：請撥出 **##21#**
查詢轉駁狀況：請撥出 ***#21#**

通話中來電轉駁
所有來電將在您的線路繁忙時自動轉駁至指定的電話號碼
啟動：請撥出 ****67*** +電話號碼 + #
取消：請撥出 **##67#**
查詢轉駁狀況：請撥出 ***#67#**

來電等候
即使在通話中，仍不會錯過任何來電
啟動：請撥出 ***43#**
取消：請撥出 **#43#**

未能接通來電轉駁
當您的電話被關上或不在覆蓋範圍時，所有來電均會自動轉駁至指定的電話號碼
啟動：請撥出 ****62*** + 電話號碼 + #
取消：請撥出 **##62#**
查詢轉駁狀況：請撥出 ***#62#**

無人接聽來電轉駁
在您無暇接聽來電時，來電會自動跳駁至指定的電話號碼
啟動：請撥出 ****61*** + 電話號碼 + #
取消：請撥出 **##61#**
查詢未接電話：請以撥出 ***#61#**

All Call Forward
All incoming calls will be forwarded to a designated telephone number after your mobile number was activated
Activate: dial ****21*** + phone number + #
Deactivate: dial **##21#**
Check status: dial ***#21#**

Busy Call Forward
When your line is busy, the incoming call will be forwarded to a designated telephone number after your mobile number was activated
Activate: dial ****67*** + phone number + #
Deactivate: dial **##67#**
Check status: dial ***#67#**

Call Waiting
You won't miss any calls even when you are on the phone
Activate: dial ***43#**
Deactivate: dial **#43#**

Unreachable Call Forward
All incoming call will be forwarded to a designated telephone number when your handset is switched off or outside the network coverage
Activate: dial ****62*** + phone number + #
Deactivate: dial **##62#**
Check Status: dial ***#62#**

No Answer Call Forward
When an incoming call is not answered, it will be forwarded to a designated telephone number after your mobile number was activated
Activate: dial ****61*** + phone number + #
Deactivate: dial **##61#**
Check Status: dial ***#61#**

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the hongkong federation of youth groups

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香港小童群益會

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HKACE The Hong Kong Association for Computer Education